

Licensing Partnership

Sample questions from computerised knowledge test – Tunbridge Wells



1 Tunbridge Wells policy and law

Please see the [Tunbridge Wells Hackney Carriage and Private Hire Licensing Policy](#) on our website

1. How often must the vehicle compliance test be undertaken?
2. When can a hackney carriage pick up a passenger in another Council's area?
3. When can a private hire vehicle pick up a passenger from a hackney carriage rank?
4. When can a private hire vehicle pick up a passenger who has not booked with a private hire operator in advance?
5. Who is authorised to refuse an application for a hackney carriage and private hire driver's licence?
6. When can a hackney carriage be left unattended on a hackney carriage rank?
7. On the way to pick up a customer you are involved in a minor accident, nobody is hurt, but it has caused damage materially affecting:
 - The safety performance or appearance of the vehicle; or
 - The comfort or convenience of the passengers

What would you do?

8. What would you do if you arrived for a booking at a supermarket and saw that your passenger was a young mum with two young children, a pushchair and some shopping bags?
9. If a passenger asks for a receipt for the journey, what information would you include?
10. You are working late at night and put the child locks on the rear doors to stop passengers running off without paying. Is this allowed?
11. A customer makes a booking to go from home to the church for a wedding and asks if you will remove the licence plate for the journey? What do you tell him?
12. When can the husband or wife of a licensed driver drive the licensed vehicle?
13. When would it be acceptable to not display your vehicle licence plate?
14. If your vehicle ceases to be licensed as a private hire vehicle, within how many days must you return the plate to the Council?
15. Saloon, estate, hatchback or multi-passenger vehicles may be licensed to a maximum of how many years from date of first registration?
16. At what point should you start the taximeter for a fare?
17. When driving your private hire vehicle or hackney carriage, when must you wear a seatbelt?

18. At what age must all licensed drivers provide an annual medical certificate to prove their fitness to drive?
19. At what time of day/night does Tariff 2 start and finish (not including public holidays or New Years Eve)?
20. If property is found in the vehicle, how long does the driver have to take to the Licensing Officer?
21. Can a driver smoke inside a licensed vehicle?
22. The second vehicle compliance test has not been passed by the due date. Can you continue to use this vehicle?
23. When should a driver wear his badge?
24. On arriving at a taxi rank or travelling to pick up your first booking of the day you realise that you have left your dual driver badge at home. What would you do?
25. On checking the vehicle after dropping off a passenger, you discover that they have accidentally left property in the vehicle. What must you do?
26. Does a hackney carriage or private hire vehicle have to clearly display no smoking signs?
27. There is a minimum fare of £4.00, for every additional 135.38 yards there is an additional fare of:
28. A vehicle licence can be instantly suspended if it is:
 - a. Uninsured
 - b. Damaged
 - c. Both of the above
29. Which items are required to be present in a hackney carriage or private hire vehicle?
30. How old can a vehicle be when it is first licensed?
31. Where must the licence plate be located on the exterior of the vehicle? (not including plate exempt vehicles)
32. How can a member of the public hire Hackney Carriage?
33. What should you do if your customer asks you to allow 5 passengers in your private hire vehicle, when the maximum number is 4 passengers?
34. Which of the following forms of dress do the Council consider unacceptable?
 - a. Sports shirts e.g. football or rugby or cricket tops or track suits
 - b. Smart tailored shorts
 - c. Headgear that partially or completely conceals the face of the identity of the licensed driver e.g. baseball caps
 - d. Plain t-shirt

2 Tunbridge Wells routes

Found on Google Maps

Which of the following is the shortest route (by distance) from the starting point to the destination?

1. Waterdown Road to Paddock Wood Railway station
2. Tunbridge Wells Town Hall to Sankey's Public House (PH)
3. Sankey's PH to Waterdown Road
4. Paddock Wood Railway Station to Tunbridge Wells Town Hall
5. Tunbridge Wells Town Hall to Odeon cinema
6. Odeon cinema to Wilman Road
7. Wilman Road to the Pantiles
8. The Pantiles to Tunbridge Wells Town Hall
9. Sports Centre to Birchwood Avenue, Southborough
10. Birchwood Avenue, Southborough to High Street, Rusthall
11. High Street Rusthall to Tunbridge Wells Town Hall
12. Montacute Road to B&Q
13. Asda to Cleveland
14. Silverdale Road to Tunbridge Wells Railway Station
15. The Tunbridge Wells Hospital to Molyneux Park Road
16. Tunbridge Wells Railway Station to St Matthews School, Powder Mill Lane
17. David Salomons Estate to Summervale Road
18. Harries Road to Kent & Sussex Crematorium
19. Hare PH Langton Green to Kibbles Lane Southborough
20. Nevill Ground (cricket ground) to Tesco at Pembury
21. Springfield Road to Barnetts Way
22. Horsmonden Village Hall to Tunbridge Wells Bouts Grammar School
23. Matfield Green to Waitrose, Paddock Wood
24. School Hill to Assembly Hall Theatre
25. The Tunbridge Wells Hospital to All Saints Church, Brenchley
26. Goudhurt Village Hall to Salomons Estate

3 Tunbridge Wells streets

Found on Google Maps

Select the road which joins the location below:

1. Blackhurst Lane
2. Reynolds Lane
3. Molyneux Park Road
4. Showfields Road
5. Warwick Park
6. Calverley Road
7. Castle Road
8. Ramslye Road
9. Lower Green Road, Pembury
10. Romford Road, Pembury
11. Pettebridge Lane, Brenchley
12. Heatenoak Road, Hawkhurst
13. Barden Road, Speldhurst
14. Prospect Road, Southborough
15. Knights Way
16. Power Mill Lane
17. Albion Road
18. Liptraps Lane
19. Grove Hill Road
20. Southwood Road, Rusthall
21. Birling Road
22. Springfield Road
23. Holmewood Ridge
24. Hungershall Park

4 Tunbridge Wells places

Found on the internet

On which road can the following be found?

1. Assembly Hall Theatre
2. Chalybeate Spring
3. Church of King Charles the Martyr
4. Trinity Theatre
5. Tunbridge Wells Museum and Art Gallery
6. Salomons Estate
7. TN2 Community Centre
8. Islamic and Cultural Centre (Mosque)
9. The Odeon cinema, Tunbridge Wells
10. The Beacon Public House, Tunbridge Wells
11. Tunbridge Wells Hospital
12. Scotney Castle, Lamberhurst
13. Bedgebury National Pinetum
14. Groombridge Place Gardens
15. Bewl Water, Lamberhurst
16. Spa Valley Railway, Tunbridge Wells
17. Marle Place Gardens and Gallery
18. Fairfax Gallery, Tunbridge Wells
19. Tunbridge Wells Rugby Club
20. Jockey Farm, Rusthall
21. Tunbridge Wells Registry Office
22. Tunbridge Wells Football Club
23. Kent and Sussex Crematorium
24. Adult Education Centre, Tunbridge Wells
25. Cranbrook Museum
26. St Dunstons Church, Cranbrook

27. Sissinghurst Castle Garden, Cranbrook
28. Lamberhurst Vineyard
29. High Rocks
30. Spire Tunbridge Wells Hospital

5 Compulsory questions

Found in our [Policy](#) on the website

1. What is the offence of 'Plying for Hire'?
2. If you are diagnosed with a medical condition whilst you are a licensed driver, what are you required to do?
3. What should a licensed driver do if he/she receives any convictions or cautions?
4. A licensed vehicle can only be driven by?
5. On checking the vehicle after dropping off a passenger, you discover that they have accidentally left property in the vehicle. What must you do?
6. How should a licensed driver behave at all times?

6 Highway Code

Found on the internet

1. When driving behind a vehicle on a road that is slippery and wet, what time gap should you leave between their car and yours?
2. Excessive or uneven tyre wear can be caused by faults in which of the following:
 - a. Exhaust System
 - b. Suspension
 - c. Gearbox
 - d. Braking system
3. You are driving but ahead of you is a bus at a designated stop. Should you:
 - a. Flash your lights to ward the driver of your presence.
 - b. Continue at the same speed but sound your horn as a warning.
 - c. Watch carefully for the sudden appearance of pedestrians.
 - d. Pass the bus as quickly as you possibly can.
4. What is the national speed limit for the outside lane of a motorway?
5. What should the left-hand lane of a motorway be used for?
6. When approaching an unmarked crossroads, who has right of way?
7. You are going to reverse into a side road but you aren't sure if the area is clear. Should you:
 - a. Look through the rear window only.
 - b. Carry on, assuming it's clear.
 - c. Check the mirrors only.
 - d. Get out and check.
8. After heavy rain, the motorways is wet and road spray is affecting visibility and overall driving conditions. What do you do?
9. If turning left to enter a side road, which hazard should you watch out for the most?
10. You're going down a steep hill, to help control the vehicle you should:
11. How close may you park to a junction?
12. What can you do on a main road clearway?
13. What is the national speed limit for a built-up area?

14. What is the national speed limit on a single carriageway?
15. Icy road, or surfaces with fresh snow, mean that it could take your car longer to come to a halt than it normally does. In these conditions, stopping distances could be:
 - a. Longer
 - b. Shorter
 - c. The same
16. When are you allowed to reverse from a quiet side road into a main road?
17. When is it illegal for a horn to be sounded?
18. Residential areas where the street is narrow may have a speed limit that is:
19. You are overtaking a stationary bus. Why should you proceed with caution?
20. When is it best for the pressure of your tyres to be checked?
21. A driver behind you on a motorway flashes their headlights, you should:
22. Cyclists travelling at slow speeds are likely to:
23. Can you drive in a bus lane?
24. If the rear of your vehicle is skidding to the right what should you do?
25. An overtaking vehicle cuts in, close in front of you. What should you do?
26. You break down on a two way road. At what distance should a red triangle be placed behind the vehicle?
27. What is the national speed limit on a dual carriageway?

7 Road signs and markings

Found on the internet

1. What information does this sign display?



2. What information does this sign display?



3. The sign indicates National Speed Limits apply. What is the maximum speed limit on a dual carriageway?



4. Where would you expect to see this sign?



5. What information does this sign display?



6. What information does this sign display?



7. What information does this sign display?



8. What information does this sign display?



9. What information does this sign display?



10. What information does this sign display?



11. What information does this sign display?



12. What does this sign mean?



13. What does this sign mean?



14. What information does this sign display?



15. When are these signs used?



16. What information does this sign display?



17. What do these signs inform drivers of?



18. What information does this sign display?



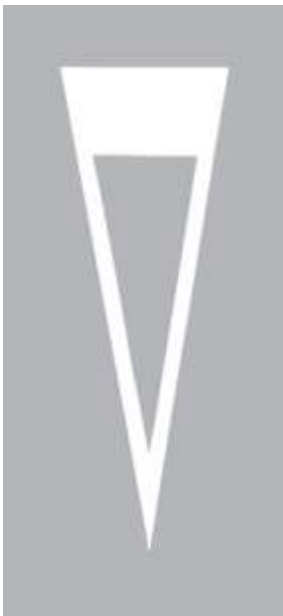
19. What action must you take when approaching this person?



20. What information does this sign display?



21. What does this road marking instruct driver to do?



22. What information does this sign display?



23. What information does this sign display?



24. What information does this sign display?



25. What information does this sign display?



26. What information does this sign display?



27. What information does this sign display?



28. What information does this sign display?



29. What does this road marking mean?



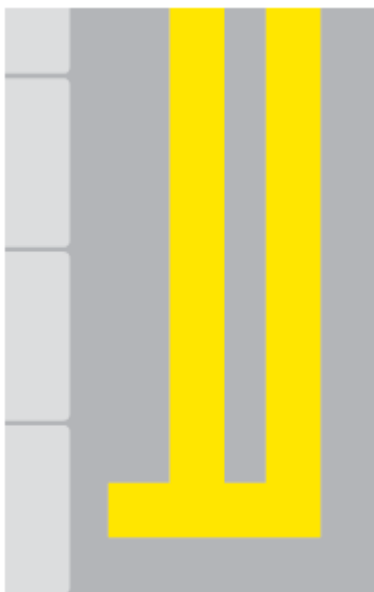
30. What does this road marking mean?



31. What does this road marking mean?



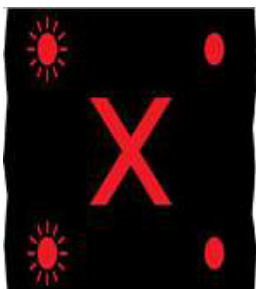
32. What does this road marking mean?



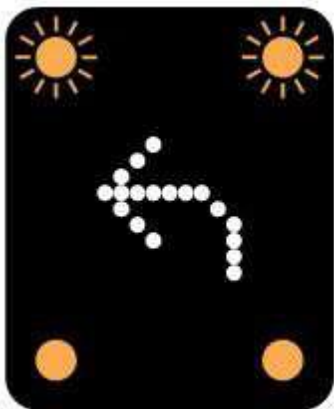
33. What does this hand signal mean?



34. You see this sign on the motorway. What does it mean?



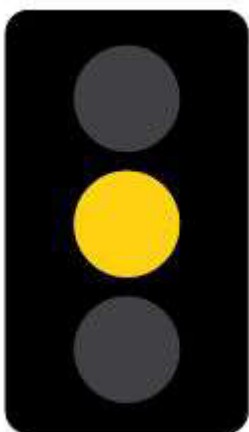
35. You see this amber flashing sign on the motorway gantry. What does it mean?



36. You have stopped at a red light. The traffic light changes to red and amber. What should you do?



37. You arrive at a traffic amber light. What should you do?



38. What action must you take when approaching this person?



39. What does this sign mean?



40. What does the following road traffic sign mean?



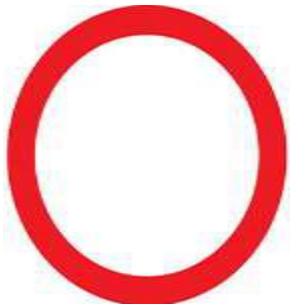
41. What does this sign mean?



42. What does this sign mean?



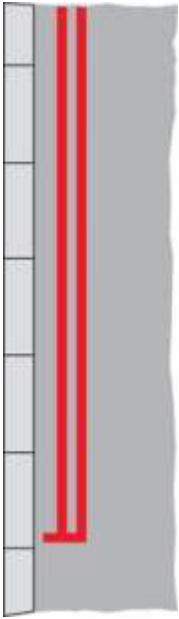
43. What does the following road traffic sign mean?



44. What does the following road traffic sign mean?



45. You arrive at a section of road bordered by a pair of red lines. What do these lines mean?



46. Where will you find this sign?



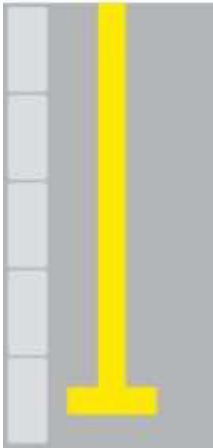
47. What does this sign mean?



48. What do these road markings mean?



49. What does this sign mean?



50. What information does this sign display?



8 Generic policy and law

Found in our [Policy](#) on the website and on the internet

1. You move home. Within how many days must you advise the Licensing Service of your new address?
2. When can a private hire or hackney carriage driver refuse to carry a passenger's assistance dog?
3. How often will a licensed taxi driver be required to have a medical if under the age of 65?
4. Who is responsible for the wearing of the rear seat belt if the passenger is under 14?
5. What are the two main Acts of Parliament that govern hackney carriage and private hire licensing?
6. Both hackney carriages and private hire vehicles are required to carry an illuminated roof-mounted sign indicating that they are a taxi and these must be lit when plying for trade. Is this statement true or false?
7. How long must you have held a full driving licence before you can apply for a hackney carriage/private hire driver's licence?
8. What is the minimum legal requirement of a tyre tread depth?
9. When hired, the journey from start to destination must be by the (complete the sentence)
10. If your vehicle suffers any damage, what action do you take?
11. What must you do if you receive a criminal conviction during the period of your licence?
12. Your passenger has a mental disability and is aided by a carer. What is an appropriate way to communicate with them?
13. A passenger says: "Could you help me get my shopping from the boot?" What should you do?
14. Your operator wants you to work Monday to Friday from 0700 hours to 1900 hours with a one hour unpaid lunch break. How many hours will you work in a week?
15. When do you have to disclose convictions, cautions, fixed penalty notices and any pending matters?

9 Safeguarding

Found on our website and from watching the Safeguarding video at the start of the test

1. Intentionally arranging or facilitating delivery of a child to an address for the purpose of sexual exploitation can result in?
2. What is Child Sexual Exploitation?
3. What is Trafficking?
4. What can make young people vulnerable to Trafficking?
5. What are your responsibilities?
6. Who should you report any concerns to?
7. Who is most vulnerable to Child Sexual Exploitation?
8. What are signs that something could be wrong?
9. If you call 999 or 101 to report your concerns to the Police - what Operation name would you refer to?
10. If a taxi driver transports a person knowing or believing that that person will be sexually exploited during or after the journey, that driver will commit the offence of:

10 Numeracy

1. If the standard fare is £5.00, what is the fare at time and a half?
2. The fare for the journey is £11.30 and the passenger gives you a £10 note, a £5 note and a 50p coin. How much change must you give?
3. The fare for the journey is £16.20 and the passenger gives you a £20 note saying take a £1.50 tip. How much change must you give?
4. The fare for the journey is £11.20 and the passenger gives you a £10 note, a £5 note and a 50p coin. How much change must you give?
5. The fare for the journey is £13.90 and the passenger gives you a £20 note saying take a £1.50 tip. How much change must you give?
6. The fare for the journey is £3.20 and the passenger gives you a £10 note and a 50p coin. How much change must you give?
7. The fare for the journey is £14.60 and the passenger gives you a £20 note saying take a £1.50 tip. How much change must you give?
8. You collect one passenger for an agreed fare of £4.80. On route the passenger asks you to collect a friend and you agree an additional cost of £1.50. What is the total cost of the fare?
9. If the fare is £11.50 and the customer gives you a £20 note, how much change is owed?
10. If the fare is £6.75 and the customer gives you a £20 note, how much change is owed?
11. Your passenger gives you a handful of coins to pay for his fare. How much money has he paid?



12. A passenger gives you £8 for a fare that costs £7.35, he tells you to keep 50p as a tip. How much change to you give him back?