

Community Safety Partnership Action Plan 2026/27

Priority 1: Domestic Abuse

	Action	Lead	Measure
1.1	Promote the support available to children of victims of domestic abuse.	Community Safety, SASS Scheme Co-ordinator (Salus, Safe Accommodation Service)	An increase in the number of local families supported; as reported to the WK DA Forum.
1.2	Provide a forum for services across West Kent to liaise and work together on joint projects and shared priorities.	TWBC Community Safety Manager (CSM), jointly with SDC and TMBC	Measured through partner attendance at quarterly WK DA Forums and progress tracked on the DA action plan.
1.3	Promote to various agencies and landlords the Sanctuary scheme for victims of domestic abuse.	SAFER Scheme (247 Locks, Sanctuary Access for Eligible Residents)	Number of properties secured allowing victims to remain in their own home.
1.4	Promote and support the West Kent DA One Stop Shop in Tonbridge.	Various key agencies (Look Ahead, DAVSS, Protection Against Stalking), CSMs	Increased support at OSS, increased attendance by those who need it.
1.5	Invest in a new DA One Stop Shop in RVP as part of the VCS.	TWBC/Citizens Advice, Look Ahead (KIDAS)	Location available for weekly or bi-weekly drop-ins and agency referrals.
1.6	Promote and support a suite of survivor programs for female and male survivors e.g. Own My Life and Hope 2 Recovery.	Look Ahead, DAVSS with support from Community Safety Managers	Number of programmes run and number of attendees from Tunbridge Wells.
1.7	Ensure DA service providers consistently identify stalking and refer/signpost to Protection Against Stalking.	PAS, DA service providers, Kent Police and Victim Support	PAS receiving DA-related referrals. Outcomes monitored at quarterly WK DA Forum.

1.8	Provide Training/Awareness Raising sessions for partners and local businesses.	DA Service providers and DA Co-ordinator	Sessions delivered (funding and resource dependent).
1.9	TWBC to work towards DAHA accreditation.	DA Co-ordinator, Community Safety Manager, Housing Services Manager	Accreditation standards met or on target.
1.10	Ensure service delivery funding for DA services in 2027/2028 is met.	CSP Chair, Community Safety Manager	Funding landscape understood and challenges met locally and through the new Kent Integrated Family Domestic Abuse Service (KIFDAS).

Priority 2: Anti-Social Behaviour and Business-related Crime

	Action	Lead	Measure
2.1	Share knowledge and awareness of young people and the open spaces they use.	Community Safety Team, KCC Family Hub, Kent Police, Outreach Partners	Actions identified at monthly District Contextual Safeguarding Meetings (DCSM) and Morning Briefings. Services deployed to identified areas.
2.2	Targeted engagement with schools and other educators on risky behaviour and similar themes.	KCC Family Hub, Kent Police Child Centred Team, Kenward Trust, We Are With You	Number of schools engaged on topics such as alcohol, drugs, gangs, consent, exploitation and associated anti-social behaviour.
2.3	Explore options for a safe online reporting tool to improve reporting at the time of an incident (such as on public transport).	Community Safety Manager, Kent Police	Options explored and outcomes evaluated.
2.4	Use our one active deployable CCTV camera to assist with the prevention/detection of crime and ASB.	TWBC Community Safety Team, Kent Police	Locations identified and CCTV deployed.
2.6	Target specific anti-social individuals through a focussed deterrent.	TWBC Community Safety Officer, Safe Town Partnership, Kent Police, Family Hub	Appropriate Warnings, Notices and Orders served and complied with. Exclusions for acquisitive crime.
2.7	Partners to engage with young people after school and during holidays.	Various; led by Family Hub, Kent Police Child Centred Team, Community Safety Team	Engagement opportunities identified, funding secured, events run, number of key YPs engaged.
2.8	Deploy the Neighbourhood Task Force Team for bespoke problem solving.	Kent Police	Significant anti-social or crime issues addressed in a timely manner.
2.9	Ensure Crimestoppers and Fearless (Young Peoples Crimestoppers) contact details are widely promoted as a safe reporting mechanism.	All relevant YP agencies	Crimestoppers/Fearless logos, leaflets and contact details made available at relevant engagements. Promoting Crimestoppers and

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			Fearless to transport providers and fast-food venues.
2.10	Deploy sports provision to key locations across the borough as diversionary activities.	Community Safety Manager, Sport on Your Doorstep	Locations identified, coaches deployed, YPs engaged in town centre and town or rural locations.
2.11	Maintain regular Teams meetings for Ward/Parish councillors to meet with beat officers and the Council's Community Safety Team.	Kent Police, Community Safety Team	Regular meetings taking place and well attended, and actions arising dealt with.
2.12	The KCC 11+ Youth Team to attend areas highlighted as hotspots through local intel and DCSM.	Family Hub, other partners	Teams deployed through the monthly DCSM or morning briefings.
2.13	Target prolific offenders for acquisitive crime and youth ASB.	TWSTP/KP/CCTV/RTWT and CCPT	Summer, Christmas and other holiday retail operations jointly resourced.

Priority 3: Substance Misuse, Alcohol Abuse, NTE issues

	Action	Lead	Measure
3.1	Ensure signposting for substance misusing residents brought to the attention of the Community Safety Unit.	Kenward Trust, We Are With You, Change. Grow. Live. (CGL)	Attendance and engagement at monthly Vulnerability Board meetings, District Contextual Safeguarding Meetings and professionals' meetings. Referrals made, risks reduced.
3.2	Provide a positive presence in the night-time economy.	Street Pastors	Number of people engaged, service provided, number of deployments, and a contextual update.
3.3	Carry out targeted work for those seeking help or others identified through substance-related offending.	CGL	Number of individuals engaged, positive outcomes achieved.
3.4	Provide drug and alcohol misuse services for 10 to 17-year-olds including 1:1 sessions and group work.	We Are With You	Number of referrals from partners for 1:1 work (police, Family Hub, Social Services etc). Number of requests for group work in schools.
3.5	Run operations and provide additional resources in the NTE during key times of the year (e.g. Op Grip).	Kent Police	Key times and locations are identified and appropriately resourced.
3.6	Tackle Organised Criminal Gangs (OCGs) and Young Street Groups (YSGs) that target Tunbridge Wells residents.	Kent Police, Safe Town Partnership, Family Hub, TWBC, other YP partners	Gangs and Groups identified, perpetrators arrested or engaged. Monitored at the monthly police-led OCG meeting and morning briefings.
3.7	Target illegal sales of alcohol, drugs, tobacco and vapes.	Community Alcohol Partnership (CAP), KCC Vape Team and Trading Standards, Licensing teams	Number of visits, seizures, and positive interventions.
3.8	'Smashed' theatre performance at schools.	CAP, CST	Opportunity taken up by schools
3.9	Promote the Young Health Champions programme in schools	CAP, CST	Programme taken up by pupils.
3.10	Service delivery for funding for substance misuse services for 2027/2028	Community Safety Manager	

Priority 4: Road Safety

	Action	Lead (and others)	Measure
4.1	Ensure locations vulnerable to motor vehicle nuisance, such as the A21 nr Lamberhurst and North Farm, are targeted for late night attention.	CSU Inspector, Community Safety Manager	Incidents logged and collated, and details shared with appropriate enforcement authorities, including the tactical team at Coldharbour. Consider a Public Spaces Protection Order for gatherings and drifting on the A21.
4.2	Engage with schools to provide road safety advice.	KCC Road Safety Team	Number of engagement opportunities.
4.3	Work with KCC and KFRS to promote messages locally and link in with national and local campaigns including Road Safety Week.	TWBC Comms, TWBC Community Safety Team and KFRS	Number of engagements and nature of engagements.
4.4	Continue countywide conversations with Salus about the continuation of the Safety in Action event for Year 6 students.	PCC, Kent CST, TWBC CSU, Project Salus	Resource suitably funded for 2026. Number of Tunbridge Wells students attending. Student engagement outcomes captured.
4.5	Test the newly adapted Near Miss Register and make available to local councillors and the general public.	TWBC Community Safety Team	Implement register. Liaise with KFRS and KCC Crash Team re data collected. Use data to encourage improvements through local projects.
4.6	Direct TWBC Parking Enforcement team to locations where parking-related issues have been raised.	CSU and TWBC Parking	Identify, attend and record key locations.
4.7	Engage with the Community Speed Watch Co-ordinator and local Groups.	Kent Police, Community Safety Team	Obtain statistics linked to speeding across the district to formulate police partnership activity.

Priority 5: Violence, Stalking, Harassment, and VAWG

	Action	Lead (and others)	Measure
5.1	Use established VAWG-related data products (CSU, police analysts and Violence Reduction Unit) to assess trends, locations and vulnerabilities.	Kent Police, Community Safety Manager	Locations and individuals identified and targeted or supported by partners. Increased patrols and/or CCTV monitoring in hot spot areas.
5.2	Provide a multi-agency response to prevent and reduce serious violence in areas identified as having a higher risk.	Kent Police, Community Safety Team	Suitable partner response implemented (eg. Op Grip or Outreach deployments).
5.3	Provide a late-night presence in Tunbridge Wells town centre paying particular attention to lone females and males who show clear signs of vulnerability.	Churches Together Street Pastors, Kent Police, CCTV	Number of people engaged, and any actions taken to assess or reduce risk. Op Vigilant patrols carried out. Regular contact between Safe Town Partnership members, CCTV and Street Pastors.
5.4	Exclude individuals convicted of violence/VAWG offences from Pubwatch members' licensed premises.	Safe Town Partnership (STP), CCTV and Kent Police	Number of exclusions in force. Data shared with CCTV and local policing teams.
5.5	Engage with partners on reducing knife related offences (use of, or carrying).	Kent Police, Community Safety Team	Violent offenders targeted, weapons seized.
5.6	Use Safe Town radios to prevent and detect violent crime.	TWSTP, CCTV and Kent Police	CCTV instigated incidents reported at morning briefings. Intelligence sharing between licensees, retailers, Street Pastors and local police.
5.7	Use fixed or deployable CCTV to assist with the prevention and detection of violent crime in the town centre.	TWBC, CCTV, Kent Police	Violent offences actively monitored. Remote cameras deployed in both DTE and NTE.

	Action	Lead (and others)	Measure
5.8	Review status of “Best Bar None” program in anticipation of renewal visits or taking on new venues.	Kent Police Licensing, TWBC	Program status established. Current venues revisited, new venues assessed.
5.9	Promote and evaluate “Ask for Angela” initiative.	Safe Town Partnership, CCTV (data) and other partners	NTE venue take-up and public awareness. Random testing undertaken and outcomes logged.
5.10	Run operations on key dates such as pre-Christmas, Halloween etc.	All Partners	Suitable presence in the town centre at key times.
5.11	Attend Walk and Talk / Reclaim the Night events across the borough.	Kent Police, TWBC, Soroptimists and other partners	Public engagements completed and well attended.
5.12	Continue to engage in Secondary Schools on healthy relationships, respect and consent.	Kent Police Child Centred Team	Number of schools engaged. Outcomes captured.
5.13	Consider further funding for mental self-defence classes for women and bystander training for men.	Community Safety Manager, IAG	Recent 2025 events evaluated. Funding secured and good take up if previous outcomes achieved.
5.14	Use White Ribbon day, 16 Days of Activism and International Women’s Day to promote non-violence.	All partners	Events run and well-attended, engagements organised, positive messages shared.
5.15	Broaden attendance at the West Kent “VAWG in public spaces” meeting.	Local Authority Community Safety Managers, Kent Police, partners	Increased attendance, additional members and a refreshed action plan for 2026.
5.16	Establish a West Kent Stalking Action Plan for non-DA related stalking.	Protection Against Stalking, Local Authority Community Safety Units	Action Plan drafted, regular meetings established.
5.17	PAS to liaise with BID and STP to deliver training for security staff, retail workers and Street Pastors.	PAS/STP/BID	Funding sourced and training funded, delivered and evaluated.
5.18	Deliver Cyber Stalking Clinic.	PAS/Cyber Helpline	Attendance/range of solutions provided.
5.19	Further explore the idea of an anonymous reporting tool for use within schools.	Kent Police and TWBC Community Safety Team	To be further explored before committing resources.