

Community Safety Partnership Action Plan 2024/25

Priority 1: Domestic Abuse

	Action	Lead	Measure
1.1	Implement the safer accommodation requirements of the Domestic Abuse Act 2021, including SAFER and SASS.	DA Co-ordinator, Housing Options, SASS and Salus, CSM.	Requirements of the Act met by those agencies with DA accommodation responsibilities
1.2	Ensure shared services across West Kent are working together.	WK DA Forum, DAVSS, CDAP and KCC commissioned services.	Measured through quarterly WK DA Forums and the DA action plan.
1.3	Provide the Sanctuary scheme to victims of domestic abuse, securing properties to allow them to remain in their own home.	SAFER Scheme and Look Ahead	Number of properties secured.
1.4	Assess the West Kent One Stop Shop offer currently available to clients residing in Tunbridge Wells.	CSU Team, Look Ahead and Kent Police	Service availability and accessed by residents.
1.5	Run a suite of survivor programs for female and male survivors including Own My Life and Hope 2 Recovery.	Look Ahead and DAVSS	Number of programmes run and number of attendees from Tunbridge Wells.
1.6	Provide emergency funding for items such as furniture, white goods, food and travel to high-risk victims.	Look Ahead / KIDAS	Tunbridge Wells high-risk victims accessing the funding as necessary.
1.7	Ensure DA services identify stalking and refer/signpost to PAS where appropriate.	PAS and DA service providers	PAS receiving referrals or confident that they will receive them.
1.8	Provide Training / Awareness Raising sessions for partners and local businesses.	DA Service providers, DA Co-ordinator and PAS	Agenda/offer TBC. Sessions delivered and good attendance.

Priority 2: Anti-Social Behaviour

	Action	Lead	Measure
2.1	Liaise with partners to share knowledge and awareness of young people and the open spaces they use.	TWBC CSU Team, KCC Early Help, Kent Police and outreach partners	Actions identified at monthly District Contextual Safeguarding Meetings (DCSM), Vulnerability Board meetings, and morning briefings.
2.2	Deploy outreach to areas where risk has been identified.	Partners, thru District Contextual Safeguarding Meeting.	Areas identified and receiving partner attention.
2.3	Establish regular community or stakeholder updates and meetings where non-confidential conversations can take place with community representatives.	Community Safety Manager and CSU Inspector	Face-to-face, Teams or email updates as required or requested for locations such as St Johns Park or Sherwood Lake.
2.4	Targeted engagement with schools and other educators on risky behaviour and similar themes.	KCC Early Help, Kent Police and Kenward Trust	Number of schools engaged on topics such as alcohol, drugs, gangs, CSE, and associated anti-social behaviour.
2.5	Secure funding for deployable CCTV to restore ability to relocate cameras to multiple locations.	CSM	Funding secured and cameras made deployable
2.6	Use deployable CCTV to assist with the prevention/detection of crime and ASB.	TWBC Community Safety Team and Kent Police	Locations identified and supported.
2.7	Target specific anti-social individuals through a focussed deterrent.	TWBC Community Safety Officer and Kent Police ASB Officer	Appropriate Warnings, Notices and Orders served and complied with.
2.8	Working with West Kent Child Centred Policing Team and linking in with relevant partners to address persistent anti-social youths.	Kent Police and TWBC Community Safety Team	Child Centred team sighted on young people causing harm to local communities and partnership working.
2.9	Deploy the Neighbourhood Task Force Team for bespoke problem solving.	Kent Police and TWBC Community Safety Team	The ability to more quickly address complex anti-social or crime issues related to places and people.
2.10	Develop multi-agency action plans to ensure appropriate levels of frontline staffing in the public realm aligned with	CSU Officers (TWBC, KCC, Kent Police, STP and other partners)	Agency attendance and engagement. Reduction in reports of anti-social behaviour.

	Action	Lead	Measure
	the police Spring and Summer Action Plans.		
2.11	Ensure Crimestoppers and Fearless contact details are widely promoted as a safe reporting mechanism.	All relevant agencies	Crimestoppers/Fearless logos and contact details included in relevant engagement materials.
2.12	Arrange for free sports provision in three local parks (SJP, Calverley, G&H) using funding provided by the VRU. This is a joint project with T&M.	Community Safety Manager, Sport on Your Doorstep	Sports Co-ordinator is in post and arranging sessions.
2.13	Arrange for PSPO Compliance and ASB Deterrent patrols (evidence gathering and a responsible presence) using funding provided by TWBC and BID, and contributions from STP.	Community Safety Manager, BID and STP	Patrols in place and operating. Done. With some success. YPs continue to harass retailers but much reduced.
2.14	Open a dialog with TCH and our Legal Team to delegate service of Community Protection Notices to TCH (for their tenants). This should reduce CSO workload.	Community Safety Manager, TWBC Legal and TCH-CST	Dialog opened with TCH and report drafted. Tentative agreement from TCH. This will now be progressed internally
2.15	Explore options for using civil injunctions on minors.	Community Safety Manager, Probation and CCPT	Process in place for serving injunctions on children 10 and over.
2.16	Explore the option for serving FPNs on 16 & 17-year-olds for breaching PSPO prohibitions and Community Protection Notices.	Community Safety Manager and TWBC Legal	Option to serve £100 FPNs on 16 & 17-year-olds made available.
2.17	Look for a new SIM/Storage provider for our three CCTV cameras to help reduce costs.	Community Safety Manager	Availability of all four deployable cameras (funding dependent)
2.18	Maintain regular Teams meetings for Ward/Parish councillors to meet with local	KP and TWBC Community Safety Team	Second round of meetings scheduled to take place during March 2024

	Action	Lead	Measure
	police officers and the Council's Community Safety Team.		
2.19	Discuss with Parking Team the use of officers in gathering evidence of PSPO breaches in car parks for later enforcement by the Council's Community Safety Team.	Community Safety Manager and Parking	Parking officers visiting locations and securing intel for further action.
2.20	Safe Town Partnership and Kent Police to continue to provide training to businesses re reporting and responding to premises issues involving young people (children).	STP and KP	Engagements have taken place, more may be scheduled for 2024 to account for staff turnover.
2.21	Funding to be sourced to continue ASB Deterrent patrols into Spring and Summer 2024.	CSM, TWBC, BID	Patrols in place and funded by CS partners
2.22	Continue to meet with YP-focussed partners (community conferencing group) to ensure we're working together to provide youth provisions across the borough.	EH, TWBC Community Safety Team and partners	Regular (bi-monthly) meetings scheduled
2.23	The KCC youth team to attend areas highlighted as hotspots through local intel and DCSM.	Early Help	Resource dependent
2.24	Early Help are considering parenting support course to help those who may be struggling with managing a variety of adolescent behaviours and issues.	Early Help	TBC
2.25	Consider time-limited patrols along St John's Road at schools ends.	Street Pastors	One engagement in 2023. More in 2024 if resources are available
2.26	Consider mosquito devices for vulnerable areas and awareness	TWBC Community Safety Team	Assessed and installed, or otherwise concluded

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2.27	Sports Co-ordinator to link in with Kenwood Trust regarding referrals, also JS and BID when applicable	Sport on Your Doorstep (SOYD)	Contact made, and two-way communications taking place
2.28	Sports Co-ordinator to undertake some outreach work with Kenwood Trust	SOYD and Kenwood Trust	Sessions attended and local knowledge reinforced

Priority 3: Substance Misuse and Alcohol Abuse

	Action	Lead	Measure
3.1	Partner attendance at locations where substance misuse is reported or where associated ASB is occurring.	Kenward Trust, Kent Police	Total number of outreach sessions delivered.
3.2	Provide a positive presence in the night-time economy.	Street Pastors	Number of people engaged, service provided and hours on duty.
3.3	Carry out targeted work for those seeking help or others identified through substance-related offending	CGL	Individuals engaged through group and 1:1 work.
3.4	Provide drug and alcohol misuse services for 10 to 17-year olds including 1:1 and group work.	We Are With You	Number of young people worked with.
3.5	Run operations that provide for additional resources in the NTE during key times of the year (OP Grip).	TWBC Community Safety Team and Kent Police	Key times and locations are identified and appropriately resourced.
3.6	Tackle Organised Criminal Gangs (OCGs) that target Tunbridge Wells residents.	Kent Police, STP and BID	Gangs identified and perpetrators arrested. Monitored at the monthly OCG meeting.
3.7	Proxy sales event at retailer venue	Community Alcohol Partnership (CAP) and TWBC Community Safety Team	Run two proxy sales events at key locations.
3.8	'Smashed' theatre performance at schools	CAP, CST	Opportunity taken up by schools
3.9	Undertake a school survey re: drug and alcohol use	CAP, CST	Survey completed and feeding into other work
3.10	Promote the Young Health Champions programme in schools	CAP, CST	Programme taken up by pupils.

Priority 4: Road Safety

	Action	Lead (and others)	Measure
4.1	Bid into the County Road Safety Team for operations in the borough, in particular the A21 and North Farm.	CSU Inspector, Community Safety Manager	Number of bids made and operations taking place in the borough.
4.2	Engage with schools to provide road safety advice.	KFRS Community Officers	Number of engagement opportunities
4.3	Work with KCC and KFRS to promote messages locally and link in with national and local campaigns including Road Safety Week.	TWBC Comms & Community Safety Team	Number of campaigns supported.
4.4	Contribute funding for Safety in Action event for Yr 6 students transitioning to high school.	PCC, CSU, Project Salus	Number of Tunbridge Wells students attending.
4.5	Use the outcomes from the Near Miss Register to target repeat locations or issues.	TWBC Community Safety Team	Identification of repeat or vulnerable locations and options available.
4.6	Direct TWBC Parking Enforcement team to locations where parking-related issues have been raised.	CSU and TWBC Parking	Attendance at key locations.
4.7	Engage with the Community Speed Watch Co-ordinator and local Speed Watch Groups.	Kent Police, Community Safety Team	To gain a fuller picture of this road safety provision and their concerns for further joint working.
4.8	'On spec' enforcement operations by local Community Policing Team or CSU Constables.	Kent Police	Number and location of operations undertaken.

Priority 5 & 6: Violence, Stalking, Harassment, and VAWG

	Action	Lead (and others)	Measure
5.1	Provide a multi-agency response to prevent and reduce serious violence in areas identified as having a higher risk	Kent Police, TWBC and Early Help	Suitable partner response implemented (eg. Op Grip or Outreach deployments)
5.2	Provide a late-night presence in Tunbridge Wells town centre paying particular attention to lone females (and males) showing clear signs of vulnerability.	Churches Together Street Pastors	Number of people engaged and any actions taken to assess or reduce risk.
5.3	Exclude individuals convicted of violence offences from Pubwatch members' licensed premises.	Safe Town Partnership (STP), CCTV and Kent Police	Number of exclusions in force.
5.4	Undertake Visual Audits of locations identified in surveys as feeling unsafe, particularly in relation to VAWG.	TWBC Community Safety Team and Kent Police	EVA's completed, reports produced and actions taken by relevant partners
5.5	Use VRU data to target repeat locations and repeat offenders.	Kent Police, TWBC Community Safety Team and VRU	Locations and individuals identified and targeted or supported by partners
5.6	Assess the needs for knife amnesty events at key locations across the borough.	Community Policing Team and TWBC Community Safety Team	Need identified and events organised.
5.7	Use Safe Town radios to prevent and detect violent crime, by sharing intelligence between licensees, retailers, CCTV Operators, Street Pastors and local police.	STP, CCTV and Kent Police	Pubwatch instigated incidents monitored by CCTV, and reported at Morning Briefings
5.8	Use static CCTV to assist with the prevention and detection of violent crime in the town centre.	TWBC, CCTV, Kent Police	Violent offences actively monitored as a preparation for potential seizure of evidence.

	Action	Lead (and others)	Measure
5.9	Use deployable CCTV to assist with preventing and detecting violent crime.	Kent Police, Community Safety Team and partners	Deployment of CCTV cameras to key areas where vulnerabilities have been identified (funding dependent).
5.10	Provide training to licensed premises around responsibilities when serving/refusing alcohol and dealing with aggressive customers.	Kent Police, STP and BBN	Number of training sessions offered.
5.11	Review Best Bar None venues to evaluate compliance and issues.	TWBC and KP Licensing	All venues re-tested in 2023. To continue into 2024.
5.12	Promote and evaluate “Ask for Angela” initiative. Assess for familiarity and consider other options	STP and Partners	NTE venue take-up and public awareness of the initiative. Options considered.
5.13	Pre-Christmas, Hallowe’en and exam night operations	All Partners	Undertake NTE and public safety engagements and opportunities.
5.14	Investigate, with a view to implementing, a version of Ashford’s Safe Space scheme	STP (with BID), CSM	Implementation or alternatives considered - dependent on funding and available resources.
5.15	Consider funding requests from partners engaged in violence reduction activities	TWBC Community Safety Team and Kent Police	Funding secured, kits put together, and distributed as required.
5.16	Attend Walk and Talk VAWG events across the borough	Kent Police, TWBC and partners	Public engagements successfully completed.
5.17	Establish data products around VAWG offences to measure progress against various strands	Kent Police	Relevant data made available.
5.18	Write and implement a consultation for schools.	West Kent Community Safety Managers and Kent Police	Consultation/survey available and undertaken by schools.
5.19	Look at funding to provide self-defence classes for women and girls	West Kent Community Safety Managers	Classes in place and good take up
5.20	Protection Against Stalking to deliver training for security staff	PAS	Training delivered

	Action	Lead (and others)	Measure
5.21	Protection Against Stalking to deliver training for Street Pastors	PAS	Training delivered
5.22	Partnership VAWG Programme for schools	Kent Police, PAS, DAVSS, Soroptimists and Youth Service	Partner sessions designed and delivered
5.23	Provide a malicious communication package	Kent Police and Cyber Café	Package defined and made available to appropriate cohorts
5.24	Further explore the idea of an anonymous reporting tool for use within schools	Kent Police and TWBC Community Safety Team	To be further explored before committing resources
5.25	Use contact details from the West Kent VAWG survey to run a workshop or focus group	CSM, IAG, KP, TWBC Insight Officer	Contact details used to generate further engagements
5.26	Police to pilot a programme for sports in schools re: Healthy relationships and consent	Kent Police, (and partners after the pilot)	Sessions delivered and other partners engaged.
5.27	Explore Active Bystander training for residents and others	CSM, Kent Police	Funding secured and training delivered.

Priority 7: Business and Environment/Town Centre (ASB, Shoplifting, Graffiti)

	Action	Lead (and others)	Measure
7.1	Develop and agree on a policy for graffiti removal	TWBC	TWBC
7.2	Work with BID to tackle graffiti in TW town centre	TWBC Community Safety Team	Graffiti removed in a timely manner with assistance from TWBC.
7.3	Deploy Community Payback to undertake clean-ups (including graffiti when 'painting over' is an option)	CSM, Community Payback	Projects identified and work undertaken.
7.4	Work with Kent Police to identify and target repeat taggers	TWBC Community Safety Team and Kent Police	Operations to target taggers in place
7.5	Secure funding to deploy hi-vis patrols for a reassuring presence to address ASB	CSM	Funding secured for SIA badged patrols
7.6	Work with BID and STP to provide a reassuring presence in the town centre at key times of the year	CSM	High-Visibility presence deployed to good effect. Funding dependent, see 6.5.
7.7	Support town centre businesses in addressing persistent youth anti-social behaviour in their premises	Kent Police, STP, BID and CST	Businesses engaging with local services, reporting issues and providing evidence for police, TWBC, Early Help.
7.8	Work with town centre businesses to develop resilience against low-level anti-social behaviour	Kent Police, STP, BID and TWBC Community Safety Team	Relevant training delivered
7.9	Collect and distribute youth ASB data from CCTV and STP for police, early help, Kenward Trust and others	TWBC Community Safety Team	Daily process in place, as well as weekly collation for trends
7.10	Work to assist retailers most often targeted by shoplifters for low value items	Kent Police and STP	Frequently targeted retailers willing and able to engage with agencies

	Action	Lead (and others)	Measure
7.11	Encourage speedier removal of graffiti on public and private property and graffiti cleaning kits to businesses and residents (as appropriate).	CSU Team, Street Scene, developers, property owners	Tags in high profile locations identified and landowners encouraged to remove them quickly. Kits taken up by those in need.
7.12	Work with retailers to improve CCTV systems	BID	Options made available to retailers and good take up; evidence produced.

In addition to the priorities above, the Community Safety Partnership will facilitate multi-agency (and cross-department) conversations around:

- Poor mental health in respect of the part it plays in many of the issues we seek to address, and the provision and availability of suitable support.
- Fly tipping in rural areas.
- Ward boundary changes and how this affects multi-year Kent Police data comparisons.