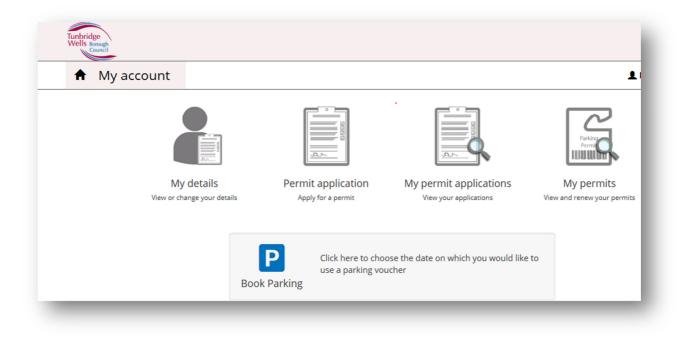
## **CANCELLING YOUR PARKING PERMIT**

Log onto your account using the link: <u>https://permits.paysmarti.co.uk/acct/tunbridgewells/</u>

## Go to My Permits



Click on the Red box with the magnifying glass against the permit that you wish to cancel

My permits					
Permit type	Vehicles	Permit number	Start date		
Free event permit - Vouchers	TESTING	TWFEP142	01/10/2019	Valid until 30/09/2020	Q 🖴
Casual Users - 5 Day	HN64YBW	TWFCU105	01/05/2019	Valid until 30/04/2020	Q 🚔

## **Click on Request Cancellation**

Status :	Valid until 30/04/2020
Application number :	272919
Issue date :	14/05/2019
	30/04/2020
Owing :	£0.00
	Request cancellation Back

The permit cancellation will then be reviewed by the back office and depending on the terms and conditions of the permit; any refund due will be processed back onto the card used to purchase the permit.