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Classification Commercial in Confidence

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CHANGE HISTORY

issue	date	remarks
1	22 nd May 2018	First issue
2		
3		



1 SEA ROADFLOW GDPR

1.1 INTRODUCTION

The SEA ROADflow team welcomes the introduction of GDPR from the 25th May 2018. The ROADflow software and solutions that we provide utilises customer managed and hosted facilities; SEA do not process any of your (or your customers) personal data on your behalf. SEA has always taken all information security seriously including that of personal data regardless as to whether SEA is considered a data processor or not.

1.2. SEA ROADFLOW PRODUCTS – PERSONAL DATA (VRM'S, VEHICLE REGISTRATION MARKS)

SEA ROADflow supplies a range of traffic enforcement systems used in both civil and criminal applications. SEA does not control or process the data (VRM's) captured using these systems. The customer being the owner and user of the system will use them for this purpose.

The list of permitted vehicles (which includes personal data – VRM's) is owned and administered by the relevant authority or a company acting on behalf of the authority. SEA supplies the facility to administer the permitted vehicle list but does not undertake this function itself.

All keeper details are handled within the authorities own systems and under their procedures and control. SEA does not undertake this activity. Data retention within the systems is specified by the operating authority.

All the systems supplied by SEA have either passed DfT (VCA) certification for civil applications or Home Office approval for criminal applications.

1.3. SEA ROADFLOW PRODUCTS – ENCRYPTION

All Evidence Packs and log files generated by the enforcement systems are encrypted using a randomly generated 256 bit key generated at the back office and signed using the private part of a 2048 bit Signing Key. No information about the key is transmitted from an outstation; the back office already has knowledge of the authentication.

1.4. **EXCEPTIONS**

There are certain exceptions whereby SEA will have access to the personal data (VRM's) captured; this is upon request from the customer and in the course of their business of maintaining and rectifying any system faults. Examples of this are:-

- Editing a customer's permitted vehicle list Adding in a VRM
- Viewing camera live, remotely checking focus if an incident had been raised to the Service Desk.